

## Steps to Quality Family Child Care Initiative Provider Feedback Survey (Quarter 3)

Name (optional) \_\_\_\_\_ County of residence \_\_\_\_\_ Date \_\_\_\_\_

Please take a few minutes to tell us about your experience in the Steps to Quality Family Child Care Initiative. We appreciate your honest feedback. Enclose and seal your survey in the provided envelope and drop in the mail or return to your Early Childhood Specialist. Thank you for our efforts. Please circle the best response for each question and return by \_\_\_\_\_, 2014. Thank you!

1. Overall, how satisfied are you with your involvement in the *Steps To Quality* program?

Not at all                      A little                      Some                      A lot

2. Are you clear about your role and responsibilities in the program?

Not at all                      A little                      Some                      A lot

3. Overall, has the *Steps to Quality* project staff been available to meet your needs?

Not at all                      A little                      Some                      A lot

4. How helpful are the resources and information provided by *Steps to Quality*?

Not at all                      A little                      Some                      A lot

5. Have the home visits for this project been conveniently scheduled?

Not at all                      A little                      Some                      A lot

6. Is the information shared during the visits useful?

Not at all                      A little                      Some                      A lot

7. Are the visits conducted in a professional way?

Not at all                      A little                      Some                      A lot

8. Are you satisfied with the timing of your benefits and support from project staff?

Not at all                      A little                      Some                      A lot

9. Have the learning materials and equipment you have received so far been useful?

Not at all                      A little                      Some                      A lot

10. Have you had access to free training?

Not at all                      A little                      Some                      A lot

11. Have the *Steps to Quality Cluster* Group meetings and group trainings been helpful?

Not at all                      A little                      Some                      A lot

12. Was your FCCERS visit conveniently scheduled and handled in a professional way?

Not at all                      A little                      Some                      A lot

13. Have you reviewed the *Steps to Quality Checklist* with project staff?

Not at all                      A little                      Some                      A lot

14. Did you participate in the development of a *Quality Improvement Action Plan* with project staff?

Not at all                      A little                      Some                      A lot

15. Are you clear about the goals and action steps related to your Quality Improvement plan?

Not at all                      A little                      Some                      A lot

Please continue on reverse side...

16. Do you talk with parents about your participation in the *Steps to Quality* program?

Not at all                      A little                      Some                      A lot

17. Has your involvement in *Steps to Quality* improved your program?

Not at all                      A little                      Some                      A lot

18. Would you be likely to recommend this program to other family child care providers?

Not at all                      A little                      Some                      A lot

19. As a *Steps to Quality* provider, how important were the following as your reason for participation?

Improving the quality of your family child care business:

Not at all                      A little                      Some                      A lot

On-site technical assistance from program staff:

Not at all                      A little                      Some                      A lot

Feedback from professionals in Early Childhood field:

Not at all                      A little                      Some                      A lot

Access to free training:

Not at all                      A little                      Some                      A lot

Learning materials and equipment grants:

Not at all                      A little                      Some                      A lot

Help with insurance:

Not at all                      A little                      Some                      A lot

Being part of a network with other family child care providers:

Not at all                      A little                      Some                      A lot

20. Which of the following are barriers to your participation in this program?

Personal commitments/time constraints:

Not at all                      A little                      Some                      A lot

Not interested in additional education:

Not at all                      A little                      Some                      A lot

Difficulty scheduling appointments during business hours:

Not at all                      A little                      Some                      A lot

Program improvements are too difficult to make:

Not at all                      A little                      Some                      A lot

Other (please describe): \_\_\_\_\_

Not at all                      A little                      Some                      A lot

21. What has been most helpful to you about *Steps to Quality*?

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22. What challenges have you experienced?

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23. Please share your recommendations:

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24. Additional comments:

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Thank you for your feedback!